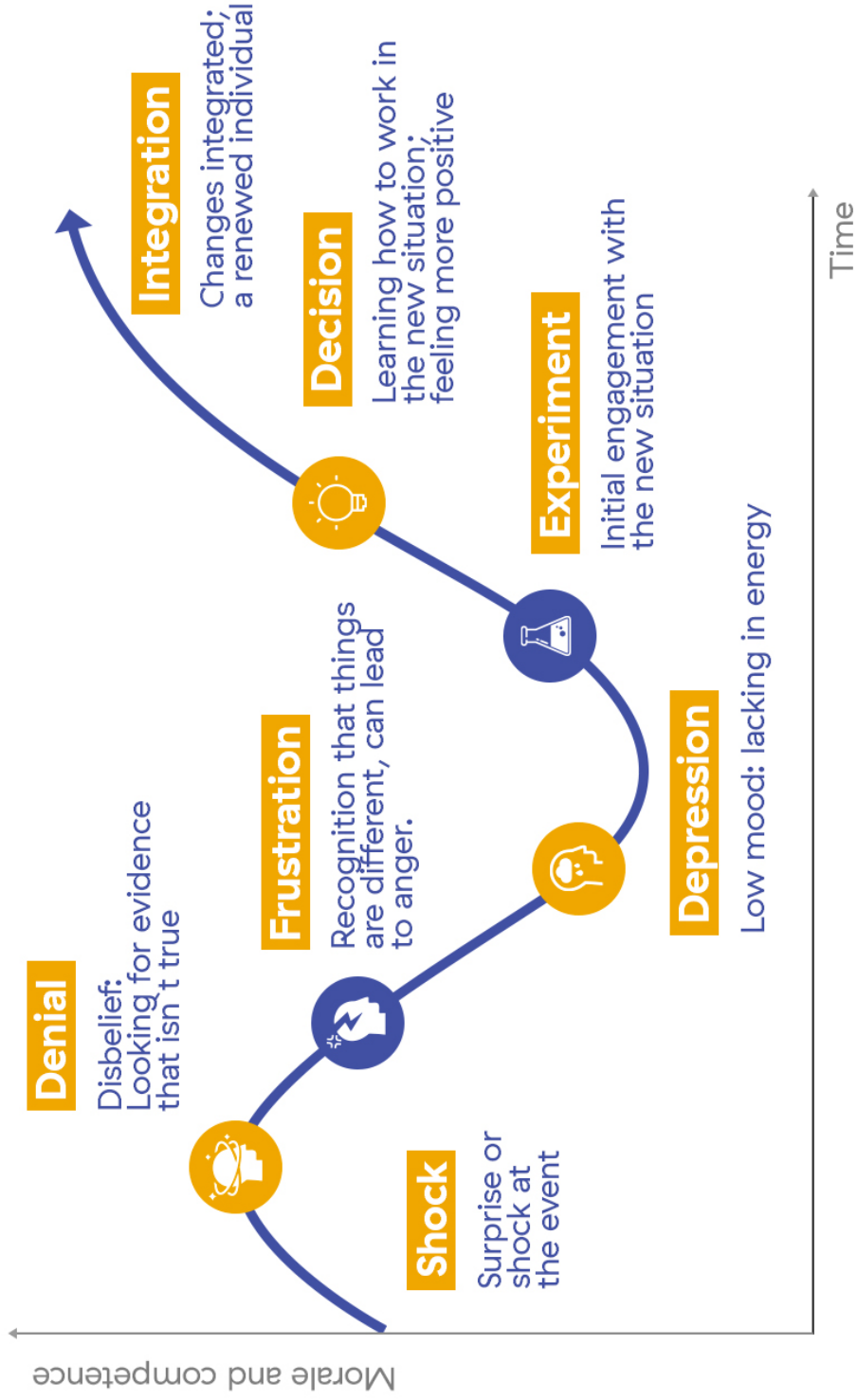


THE Kübler-Ross Change Curve

Emotional Response to Change



 Creative Alignment

 Maximize Communication

 Spark Motivation

 Develop Capability

 Share Knowledge